

Here's How to Read Your Statement

Page one provides account information and summary of charges.

Your name and service address

The statement date

Previous balance and any payments received by the billing date

Total Taxes

Total amount owing and due date

Promotion duration and savings

Automated Payment Options: Choose an easy and convenient way to pay your Eastlink statement. Visit myeastlink.ca to learn how e-billing can work for you

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Monthly Summary

Previous balance	\$153.30
Payment received	-\$153.30
New charges	\$150.06
Taxes	\$22.51
Total due	\$172.57

Please pay the total amount by Oct. 1, 2018.

We appreciate your prompt payment and value you as a customer!

You saved \$29.45 this month. Your promotion will run for 24 months, beginning 10/23/18-10/22/20.

Payment Options
Payments can be made by pre-authorized withdrawal, as a one-time payment using My Account and on-line or in person through your financial institution.

8124 1000 EI RA 1 12012010 YNNNNY HS*0000001

JOHN SAMPLE
1234 MAIN STREET
HALIFAX NS B3H 4M8

Customer Name: John Sample
For Service At: 123 Main Street Hwy, Halifax, NS B3H 4M8
November 23, 2018
Account Number: 0000 0000 0000 0000

How to contact us: Visit or chatEastlink.ca call or 1-888-345-1111
Visit our nearest retail location: 5690 Spring Garden Rd., Halifax Shopping Centre

Customer Name
John Sample

November 23, 2018

Your account number

For Service At
123 Main Street Hwy
Halifax, NS B3H 4M8

Account Number
0000 0000 0000 0000

How to contact us:
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Visit our nearest retail location:
5690 Spring Garden Rd.
Halifax Shopping Centre

How to contact us

Here's How to Read Your Statement

Page two provides an overview of all services and account activity.

Period of billing

Previous balance and any payments received by the billing date

Monthly charges and service details

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November 23, 2018

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Customer Name
John Smith

Account Number
0000 0000 0000

October 23 to November 22		Long Distance	\$5.95
Previous balance	\$153.30	Please log into My Account for call details	
Credit card payment - Thank you Sept 1	-\$153.30	Long distance charges for 902-555-1234 \$5.95	
Monthly Charges		Taxes	\$22.51
Internet TV Tel Bundle. This bundle will save you \$\$\$ each month.	\$144.95	HST (Registration 101272995RT) \$22.51	
<p>You have 5 months left on this promotional price for this offer. You are saving \$19.99 with this promotional offer.</p>		Total due \$172.57	
Digital receiver	\$0.00		
Internet 150 Wifi	\$0.00		
Modem	\$0.00	Total amount owing	
Basic Phone Service	\$0.00		
Basic Phone	\$0.00	Charges for new services added during a billing period	
902-555-1234	\$0.00		
TMN/SS	\$8.00	Charges for new services added during a billing period	
5 Cent Can/US	\$0.00		
Wireless Plan Credit		-\$10.00	
Wireless Plan Credit		-\$10.00	
Partial Charges		\$6.00	
Eastlink Internet Security	Oct 22 - Nov 11 \$2.67	Charges for new services added during a billing period	
21 days @ \$0.1271/day based on a monthly rate of \$3.95			
VOD & PPV Charges		\$5.99	
Furious 7	Oct 24 8:00AM \$5.99	Charges for new services added during a billing period	
Internet Usage		\$0.00	
Internet Usage	Oct 22 - Nov 22 \$0.00	Charges for new services added during a billing period	
Details at www.eastlink.ca/myusage			
Local Phone		\$0.50	
Usage charges for 902-555-1234			
Dir Assist	902-323-3232 Nov 15 12:27 PM \$0.50	Charges for new services added during a billing period	