



How to Update Wireless Pre-authorized Payments Using Self Care

1. Access and Login to [Eastlink Wireless Self Care](#)
2. Enter your **Username** and **Password** and click **Login**

Login to your account

Email/Username [Forgot?](#)

Person icon Email/Username

Password [Forgot?](#)

Lock icon Password

Remember Me

Login

3. From the **Billing Tab**, under Billing Overview, select **Pay Now**

Billing Overview

Current Wireless Bill [View Bill](#) [View Bill Details](#)

April 30th, 2020

Bill Total **\$127.76**

Due Date May 21st, 2020

Bill Type No Paper Bill

Current Balance **\$127.76**

Pay Now

4. On the Pre-Auth Method line, click **Edit**

Amount Due	\$ 0	View Bill
Due Date	May 21st, 2020	
Current Balance	\$ 0.00	
Pre-Auth Method	Credit Card	Edit
Bill Type	No Paper Bill	Edit

Pay with Credit Card

5. Click **Edit Pre-Authorized Payment Method**

Pre-Authorized Method

Credit Card

Credit Card Number

XXXXXXXXXX

Expiration Date

4 / 2022

Edit Pre-AuthorizedPayment Method

6. For **Pre-Authorized Credit Card**, add the new card details, under the **Credit Card** tab, and click **Ok**

Credit Card Bank Account

Card Type*: (None)

Card Number*:

Expiration Date*:

Holder Name*:


CVV*:

Note: Type in the CVV if available on the back of the card.

OK Cancel

7. For **Pre-Authorized Bank Account** add the new account details, under the **Bank Account** Tab, **Agree to the Terms and Conditions** and click **Save**

Credit Card **Bank Account**



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Transit # Institution Code Account #

Account Holder

Transit Number

Institution Code

Account Number

I agree to the [Term and Conditions](#)

Save Cancel

Removing Pre-Authorized Payment? To remove Pre-Authorized Payment please contact Eastlink via phone 1-888-345-11, or via chat.