



How to Update Wireless Pre-authorized Payments Using Self Care

1. Access and Login to [Eastlink Wireless Self Care](#)
2. Enter your **Username** and **Password** and click **Login**

Login to your account

Email/Username [Forgot?](#)

Person icon Email/Username

Password [Forgot?](#)

Lock icon Password

Remember Me

Login

3. From the **Billing Tab**, under Billing Overview, select **Pay Now**

Billing Overview

Current Wireless Bill [View Bill](#) [View Bill Details](#)

April 30th, 2020

Bill Total	\$127.76
Due Date	May 21st, 2020
Bill Type	No Paper Bill
Current Balance	\$127.76

Pay Now

4. On the Pre-Auth Method line, click the **Edit** icon

You can quickly and easily pay your bill online.

It's convenient, secure, and provides you with the option of saving your card for future payments.

To make payment even easier, you can [sign up for pre-authorized payments](#) today as well as:

- Avoid the hassle of making payments from month to month.
- Continue to receive a monthly copy of your invoice.
- Never miss your due date.

Make a payment.

Pre-Auth Method Credit Card

Current Charges \$ 110.51 (due on 7/21/2021)

Amount to Pay \$ 110.51

Pay with Credit Card

5. Click **Modify**

<h3>Sign up for pre-authorized payments.</h3> <p>You can have the payments made automatically from your credit card or from your bank account.</p> <ul style="list-style-type: none">• Payments will be taken from your account on your bill due date.• Set up or edit pre-authorized payments at any time. If a new bill has printed since your last payment was received, you will need to make a one-time manual payment, but all future payments will be made automatically, using the information that you have provided today. Your bill date can be found on the top right of your bill.• To set up pre-authorized payments for your bank account, you will need the transit/institution numbers, and your account number. This information can be found on a cheque from the account you wish to use.	<h3>Current set up.</h3> <table><tr><td>Method</td><td>Credit Card</td></tr><tr><td>Card Type</td><td>Mastercard</td></tr><tr><td>Card Number</td><td>XXXXXXXXXX</td></tr><tr><td>Card Expiry</td><td>December</td></tr><tr><td>Card Holder</td><td></td></tr></table> <p>Modify</p>	Method	Credit Card	Card Type	Mastercard	Card Number	XXXXXXXXXX	Card Expiry	December	Card Holder	
Method	Credit Card										
Card Type	Mastercard										
Card Number	XXXXXXXXXX										
Card Expiry	December										
Card Holder											

6. Select **Credit Card** or **Bank Account** and click **Update**

<h3>Current set up.</h3>	
Method	Credit Card
Card Type	Credit Card Bank Account
Card Number	None
Card Expiry	December
Card Holder	
Update	


7. For **Pre-Authorized Credit Card**, add the new card details, and click **Submit**

<h3>Provide pre-auth details.</h3>	
<i>Notice: \$1 will be temporarily applied to your card.</i>	
Card Holder Name	
Full Holder Name	
Credit Card Number (Visa or MasterCard only)	CVV/CVC
1234567890123456	123
Expiration Date	
Month	Year
Cancel	Submit

8. For **Pre-Authorized Bank Account** add the new account details, **Agree to the Terms and Conditions** and click **Save**

Pre-authorized sign up changes.

Please provide bank account details below.



00000 - 000 0000000

Transit # Institution Code Account #

Account Holder	Full name on account
Transit Number	12345
Institution Number	123
Account Number	12345678...

I agree to the [Terms and Conditions](#).

Removing Pre-Authorized Payment? To remove Pre-Authorized Payment please contact Eastlink via phone 1-888-345-11, or via chat.