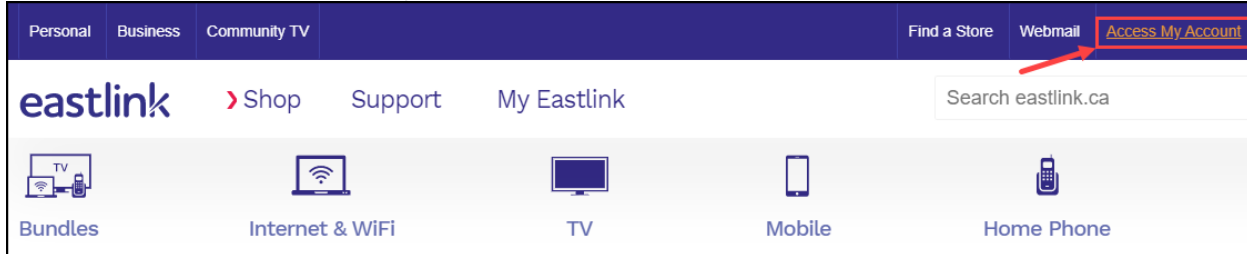




## How to Register for My Account Using a Computer

1. On [www.eastlink.ca](http://www.eastlink.ca) select **Access My Account**



2. Select **My Account** under TV, Internet, Home Phone. Then Select **Register now**.

### Login to manage TV, Internet & Home Phone services

- > Swap Channels using TV Channel Exchange
- > Make payments or set up preauthorized payments



3. Enter the following information in the required fields:

- The email address you provided for your Eastlink account
- 16 digit Eastlink Account Number
- Postal Code (Located on your Bill Statement)
- Select **Submit**

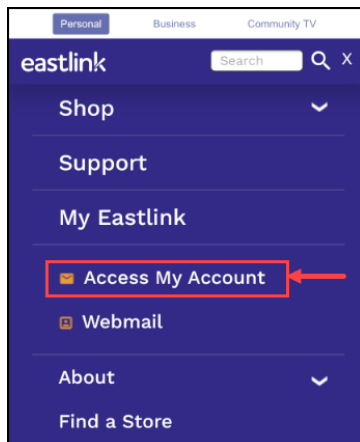
4. You will receive an email to the email address entered above.
5. Select the link in the email and create a password.
  - **The password must be a minimum of 12 characters.**
6. Re-enter your password.
7. Select **Submit**.

## How to Register for My Account Using a Mobile Device

1. On [www.eastlink.ca](http://www.eastlink.ca), select the 3 lines in top left corner to open the menu



2. Select **Access My Account**



3. Select **My Account** under TV, Internet, Home Phone. Then select **Register Now**.

### Login to manage TV, Internet & Home Phone services

- > Swap Channels using TV Channel Exchange
- > Make payments or set up preauthorized payments

[My Account >](#)

#### SIGN IN

[Forgot my username](#)[Forgot my password](#) Remember my username

[Don't have an account? Register now](#)

4. Enter the following information in the required fields:

- The email address you provided for your Eastlink account
- 16 digit Eastlink Account Number
- Postal Code (Located on your Bill Statement)
- Select **Submit**

The screenshot shows a web form for registering an Eastlink account. At the top left is the 'eastlink' logo. The main heading is 'Register for an Eastlink username and password'. Below this is a form with the following fields:

- Email Address:** A text input field containing 'robert.customer@eastlink.ca'.
- Account Number:** A text input field with the placeholder text 'Account Number'. A note above it says '(can be found on your monthly statement, or in your Welcome email)'.
- Postal Code:** A text input field containing 'H0H 0H0'.
- Submit:** A blue button with the text 'Submit'.

5. You will receive an email to the email address entered above.
6. Select the link in the email and create a password.
  - **The password must be a minimum of 12 characters.**
7. Re-enter your password.
8. Select **Submit**.