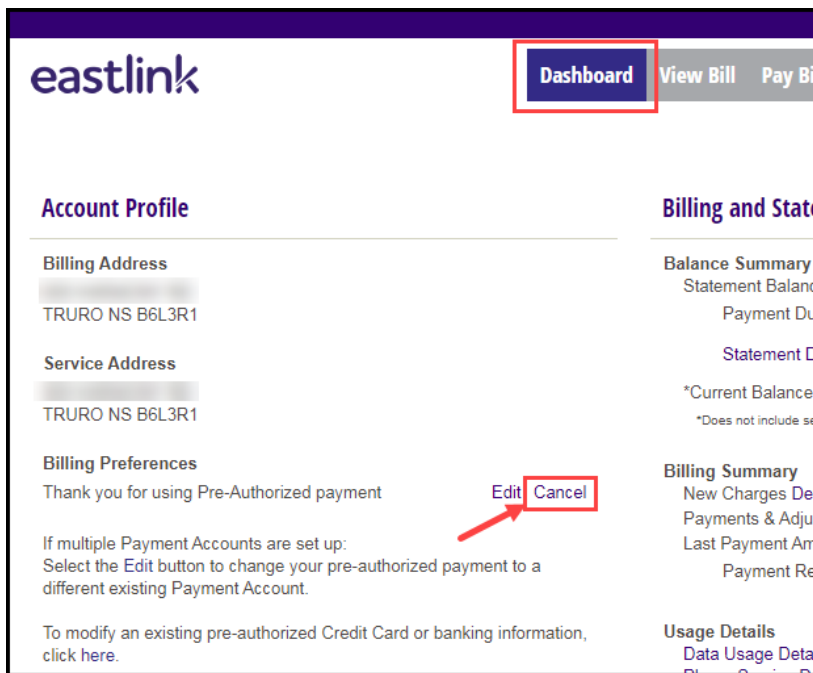
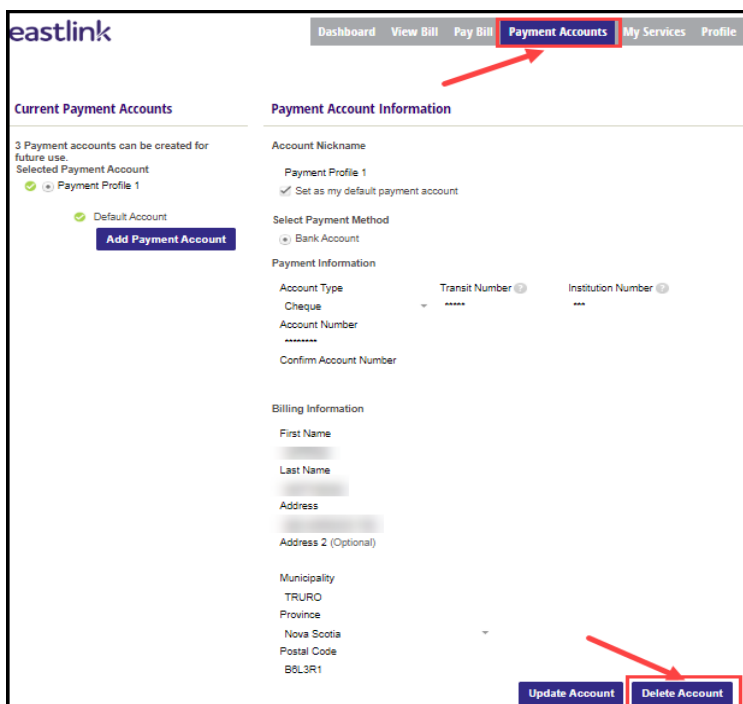


## How to Remove Pre-authorized Payments Using a Computer

1. [Log in to My Account e-care](#) with your username and password
2. Select **Dashboard**
3. Under **Billing Preferences** select **Cancel**



4. Select **Update**
5. If you do not want to keep this information for future use, select **Payment Accounts** and select **Delete Account**

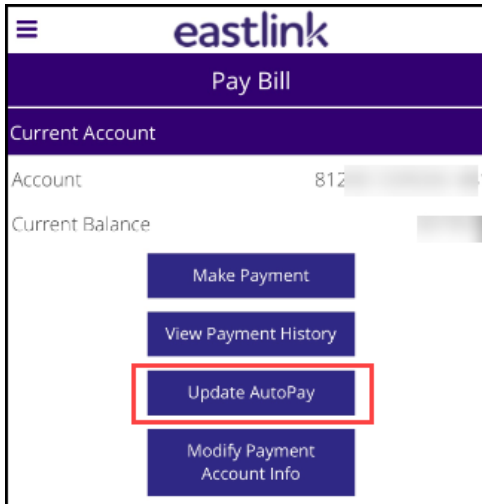


## How to Remove Pre-authorized Payments Using a Mobile Device

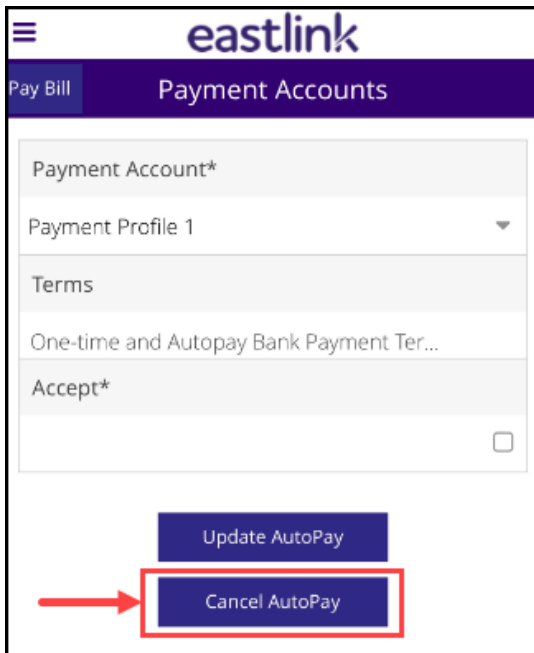
1. [Log in to My Account e-care](#) with your username and password
2. Select the 3 lines in top left corner to open the menu



3. Select **Pay Bill** then select **Update Autopay**



4. Select **Cancel AutoPay**



5. If you do not want to keep this information for future use, select **Payment Accounts** and select **Delete Payment Account**

eastlink

Payment Accounts Edit Payment Account

Municipality

TRURO

Province

Nova Scotia

Postal Code

B6L3R1

Terms

One-time and Autopay Bank Payment Ter...

Accept\*

Update Payment Account

Delete Payment Account

6. Select **Yes**

Delete Payment Account

Are you sure you want to delete your payment account Payment Profile 1?

No Yes